person or agency whom the document is about may incur.

In “Access to Information and the Freedom to Access: The Intersection of Public Libraries and the USA PATRIOT Act,” the authors examine two surveys conducted by the Library Research Center at the University of Illinois. One of the surveys examines the impact on libraries and library patrons of the attacks on September 11; the other examines what effect the USA PATRIOT Act has had on libraries and their users. These studies, combined with a Pew Internet and American Life survey, paint a picture of libraries in flux. Changing policies and tightening library security often conflict with our patrons’ right to explore diverse ideas and read as their interest guides them.

In “Watching What We Read: Implications of Law Enforcement Activity in Libraries since 9/11,” the authors discuss a nationwide study conducted by the American Library Association’s Office of Information Technology Policy examining the impact that inquiries by federal, state, and local law enforcement agencies have had on public and academic libraries. The study found evidence that these law enforcement agencies had requested information regarding patrons’ information-seeking and reading habits. Few if any changes were made by libraries in response to these requests.

Other chapters include “Security, Technology, and Democracy Resisting Government Internet Surveillance by Participating in Politics Online and Offline,” “Security, Sovereignty, and Continental Interoperability: Canada’s Elusive Balance,” “Information Technology and Surveillance: Implications for Public Administration in a New World Order,” “The Little Chip That Could: The Public Sector and RFID,” and “Out of Control?: The Real ID.” Each of these chapters examines technology and how the adoption of certain technologies without critical thought may lead to a society where government officials have uncontrolled access to a citizen’s personal information. This information could then be used to wrongfully limit a person’s freedom.

Patriotic Information Systems presents a very negative view of the Bush administration and how it has chosen to enact and interpret laws relating to personal information, freedom of information, and information privacy. It would have been interesting to see a few chapters that examined the opposing view. Chapters four, “Access to Information and the Freedom to Access: The Intersection of Public Libraries and the USA PATRIOT Act,” five, “Watching What We Read: Implications of Law Enforcement Activity in Libraries since 9/11,” and nine, “The Little Chip That Could: The Public Sector and RFID,” will be of particular interest to librarians due to their content. The book is well researched and written and makes some very compelling arguments; I recommend it.—Tim Daniels, Georgia Public Library Service.

This innovative project, using ethnographic research methods at the University of Rochester, set out to ask a basic question that all academic librarians have pondered at one time or another: “What do students really do when they write their research papers?” The project took an ethnographic approach in that it studied student culture by conducting interviews, observing students both inside the library and out, and mapping their curricular and extracurricular activities.

In *Studying Students*, Nancy Fried Foster, Lead Anthropologist, and Susan Gibbons, Associate Dean for Public Services and Collection Development at the River Campus Libraries, have assembled a collection of essays that provides an enlightening view into the psyche of today’s students. Funded by a grant from the Andrew W. Mellon Foundation, the authors suggest strategies to help academic librarians discover how to best provide information services, both on campus and off, to undergraduates who don’t really think they need the resources that libraries offer.

The paperback book is divided into thirteen chapters, including an introduction to the project and a conclusion that proposes that modern academic libraries need to be “student-centered.” Early chapters depict surveys of faculty expectations on the one hand and student research habits on the other. “Night Owl Librarians: Shifting the Reference Clock” relates the experiences of reference librarians who conducted an experiment at Rochester. Noting that changing technology and social habits had transformed student culture, they initiated a blitz program: keeping later library hours, offering free coffee and cookies, and promoting chat and telephone services. To no avail. Although students are in constant contact with their parents and friends via cell phone and instant messaging, it did not seem to occur to them to use those kinds of technology to access information for academic purposes.

Early on in the project, it became evident that the design and culture of the library itself played a part in the research and writing practices of undergraduates. Two design workshops ensued: one to map the “perfect library” and one to redesign the library Web site to fit undergraduate needs. Although amenities such as massage rooms and gaming tables appeared in a few “ideal library” maps, common elements in the library designs did surface, including comfortable spaces, group study areas, and great numbers of high-tech tools with the staff to support them. Shared themes also emerged in the student designs for Web sites. Smith and Clark’s “Dream Catcher: Capturing Student-inspired Ideas for the Libraries’ Web Site” describes student Web designs, all of which included more links on the homepage, and all were highly customized with links to personal professors and courses.

Another creative idea adapted by the researchers was the use of a “mapping diaries” approach to learn more about student culture—what they do all day and when they do their academic research. A photo survey documented student study habits that many adults and librarians would not believe without visible evidence. The results of these studies served to open a few more eyes, as they reiterated the cultural differences between today’s Millennial generation and even recent graduates in the “X” and “Y” generations. But as the authors observe, academic librarians are also Millennials, employing the same technologies that college students use, sometimes far more efficiently. The difference may be that today’s college student is less experienced and hasn’t actually lived through all these changes, suggesting that successive generations of information can provide a depth of knowledge that today’s “latest word” cannot.

Following the conclusion, of an account of an intriguing approach to the assessment of library services, is a comprehensive bibliography and biographies of all of the chapter authors. The research project concluded that persuading students to
search for library resources instead of using the Internet for academic research requires innovative ideas and a thorough understanding of student culture on the college campus. Academic librarians must reach out to students where they are and assure them that the library is a place where they want to be—to hang out, read their e-mail, drink coffee, and, along the way, gather with classmates to pick out a book or find a few articles for a research paper or project.—Elizabeth M. Williams, Appalachian State University.


While there is probably no scholarly labor more difficult than organizing a festschrift and finding a publisher for it, surely reviewing one must rank a close runner-up. Especially when the career of the honoree is broad, diverse, and not readily pigeonholed. Which leads us to the present volume. Ian Willison, now pushing past four score, has been a major, if underappreciated, figure in the world of 20th-century librarianship. From his post in the British Museum and then the British Library, he helped launch and contributed to everything from Printing and the Mind of Man (1963 and subsequent editions) to the Eighteenth Century Short Title Catalogue. He was and remains an exemplary figure, one who managed to preserve and nurture the best traditions of research librarianship at a time of major transition throughout the profession. He did the impossible: he served institutions and scholars equally well. He knew everyone on both sides of the pond and beyond and never lost his zeal for promoting international projects and partnerships.

Thus it was with a sense of pleasant expectation that I approached the present volume. Some ten years in the making, it includes contributions from major figures in scholarship and librarianship, includ-